

Tenant Control Plane — Step-by-step Walkthrough

Register a governed environment for the training tenant, verify deployment/configuration and policy readiness, grant an explicit module entitlement, and execute the approved activation.

Use the current tenant, profile and permitted actions. Screenshots illustrate the application; example records and date fields may differ in your environment.

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Demonstration story, prepared data and participants

Register a governed environment for the training tenant, verify deployment/configuration and policy readiness, grant an explicit module entitlement, and execute the approved activation.

Worked example and preparation

Reuse the approved tenant and current Tenant truth. Choose the supported shared Sandbox environment path; do not present environment registration as automatic creation of arbitrary cloud infrastructure.

Responsibilities

Role	Responsibility
Environment maker / reviewer	Requests and reviews an environment and its configuration.
Deployment operator	Executes and inspects the supported provisioning/recovery action.
Lifecycle / entitlement reviewer	Decides module use and activation or exit within scope.

Terms used in this module

Term	Meaning
Environment	A governed operating context belonging to a tenant.
Deployment plan	An approved execution request for the supported environment.
Entitlement	Tenant-level authority to use a module, separate from user permissions.
Activation receipt	Evidence that a lifecycle execution succeeded.

The procedures below explain operation. Application captures use illustrative records. Record actual demonstration and UAT outcomes separately; a written expected result is not a recorded pass.

Demonstration sequence and visible outcomes

Business journey	Open the detailed steps
Environment and deployment evidence	<u>Request, review and register an environment</u> <u>Plan deployment and inspect provision/recovery</u> <u>Promote and restore environment configuration</u>

Business journey	Open the detailed steps
Policy, entitlement and activation	Bind residency and support policy Grant, expire and revoke module entitlement Activate or restore a tenant using current readiness
Governed exit closure	Close a tenant exit with evidence retained

CHAPTER 3

Demonstration · Request, review and register an environment

Open	Who acts
Tenant Control Plane → Environment control	Environment maker and independent reviewer

Register the intended tenant environment through reviewed purpose and type; registration alone does not prove deployment readiness.

Inputs for this part of the prepared example

Input shown on screen	Enter or select	Explain its significance
Target tenant	The issued runtime tenant	A request ID or Core organization is not the target tenant.
Environment type	An offered supported type	The choice controls applicable lifecycle gates.
Environment code	A unique training environment code	Use the saved environment when resuming.
Purpose / why needed	Explain workload and operational need	The reviewer should understand why this environment is required.

Perform and explain

Step	Demonstrator action	Point out on the screen
1	Inspect Environment control for existing environments of the tenant.	A duplicate request can be avoided.
2	Use Request an environment and complete the tenant, type, code and purpose.	A draft environment request is created.
3	Submit the request and have an independent eligible reviewer decide it.	The exact proposal revision has a decision.
4	Use Register approved environment for that accepted request.	The registered environment has a stable reference.

Step	Demonstrator action	Point out on the screen
5	Reopen Environment control and inspect its current readiness.	Registration and operational verification are visible as separate stages.

SCREEN 1

Environment control

Retained application capture · illustrative records · earlier UI may differ · select image to enlarge


MEDIFLEX Core > Environment control






MEDIFLEX Core
Verified package

Find a workspace

CORE JOURNEYS

Party directory
Onboard person
Onboard organisation
Add contacts or address
Party assurance

RELATED RECORD ADMINISTRATION

Address
Address assignments
Address geography
Classifications
Contact points
Contact assignments
Display names
Email contacts
Identifier metadata
Organisations
Organisation names
Organisation relationships

Configuration details

Tenant environment control

Follow each environment from request to independent review and registration. Provisioning and activation require their own owner evidence.

Request an environment

Draft

0

View records →

Submitted

0

View records →

Approved

0

View records →

Rejected

1

View records →

Registered

2

View records →

Switch local identity ↗

All statuses ▾

Refresh

TENANT AND ENVIRONMENT	REVIEW STATE
Browser Tenant 1789915761882 - HTTP_1789951270279	Rejected
Browser Tenant 1789915761882 - TCP_BROWSER_10445_178...	Registered
Browser Tenant 1789915761882 - TCP_BROWSER_10440_178...	Registered

3 visible records

Request details

Close details

Registered

Tenant

Browser Tenant 1789915761882

Environment code

TCP_BROWSER_10440_1789951156700

Environment type

Sandbox

Purpose

Synthetic browser proof of the local Control Plane review flow

Request reason

Retain as unprovisioned test evidence; no infrastructure allocation

Review state

Evidence to show before continuing

Show the request, approval and registered environment reference.

Demonstrate an exception when the prepared record supports it

Condition to explain	Supported recovery
The environment is already registered	Open the existing record and continue its deployment rather than submitting another request.
An unsupported type is requested	Use the offered supported path or retain the blocker for the environment owner.

Next part of the demonstration

Create a deployment plan for the registered environment.

CHAPTER 4

Demonstration · Plan deployment and inspect provision/recovery

Open	Who acts
Tenant Control Plane → Deployment and recovery	Deployment maker, reviewer and operator

Execute the supported deployment path using an approved plan and inspect its durable result before retrying.

Inputs for this part of the prepared example

Input shown on screen	Enter or select	Explain its significance
Target environment	The registered environment	Execution must agree with the reviewed target.
Deployment plan inputs	The eligible plan fields offered by the form	A plan describes the supported operation, not unrestricted cloud administration.
Selected version / reason	The current accepted plan revision	Execution uses the exact reviewed request.
Provisioning result	Returned status and receipt	Distinguishes completed, failed and recoverable execution.

Perform and explain

Step	Demonstrator action	Point out on the screen
1	Open the environment's Deployment and recovery workspace.	Prior plans and attempts can be inspected.
2	Create the supported local/shared deployment plan and review its target.	The saved draft is attributable to one environment.
3	Submit and obtain the required independent decision.	The accepted revision becomes eligible for execution.
4	Use Provision or recover once and inspect the response.	The operation records an execution outcome.
5	Read back the environment/deployment status after any interrupted response.	The result is reconciled before another execution.

Step	Demonstrator action	Point out on the screen
6	If recovery is offered, use the current failed attempt and reason.	Recovery retains the earlier attempt and its failure evidence.

Evidence to show before continuing

Show approved plan, exact target, execution result and any recovery lineage.

Demonstrate an exception when the prepared record supports it

Condition to explain	Supported recovery
The browser times out	Inspect the persisted attempt and environment status before starting again.
Deployment remains failed	Resolve the returned owner dependency; approval alone cannot turn a failed provision into a verified environment.

Next part of the demonstration

Promote the required configuration and inspect effective policy bindings.

CHAPTER 5

Demonstration · Promote and restore environment configuration

Open	Who acts
Tenant Control Plane → Environment configuration	Configuration maker and reviewer

Select an approved source snapshot and make its adoption explicit for a target environment.

Inputs for this part of the prepared example

Input shown on screen	Enter or select	Explain its significance
Target environment	The environment receiving the configuration	Check tenant and environment together.
Source environment	Optional; blank uses the Tenant publication	Determines where eligible approved versions are selected from.
Approved configuration version	The exact offered publication	A later source edit does not silently replace this version.

Input shown on screen	Enter or select	Explain its significance
Change reason	Why this target should adopt the snapshot	Supports review and subsequent restoration decisions.

Perform and explain

Step	Demonstrator action	Point out on the screen
1	Inspect the target's current configuration version.	A comparison baseline is available.
2	Open Promote environment configuration and select the target and source.	The eligible approved versions reflect that source.
3	Choose the intended version, explain the change and submit.	A promotion proposal is saved separately from effective state.
4	The reviewer decides the exact proposal, then the authorized action publishes it.	The target records the adopted version.
5	Read back effective configuration and retain the earlier publication.	The adopted settings match the approved source.
6	For a restoration exercise, use Restore environment version with an eligible prior version and reason.	Restoration records a controlled successor action.

Evidence to show before continuing

Show source snapshot, target adoption and restoration evidence.

Demonstrate an exception when the prepared record supports it

Condition to explain	Supported recovery
The desired version is not listed	Check source selection and whether that snapshot was actually approved/published.
A consumer shows old settings	Inspect target publication and effective-state readback before modifying the source again.

Next part of the demonstration

Refresh readiness and proceed to lifecycle execution only after policy and entitlement gates pass.

Demonstration · Bind residency and support policy

Open	Who acts
Tenant Control Plane → Residency and support policies; Effective residency and support	Policy maker and reviewer

Record where the tenant may operate and the support authority applicable to its plan. These policy facts feed lifecycle readiness.

Inputs for this part of the prepared example

Input shown on screen	Enter or select	Explain its significance
Residency binding	The permitted tenant/platform residency selection	A recorded preference is not automatically a deployed region.
Plan support	The offered plan/support relationship	Keep commercial plan version and support coverage aligned.
Validity / version / reason	The offered period and current proposal revision	Expired or stale bindings can block activation.

Perform and explain

Step	Demonstrator action	Point out on the screen
1	Inspect existing effective residency and support for the tenant.	The current policy context is known.
2	Use Bind platform residency or Define plan support as appropriate.	Only the intended policy fact is proposed.
3	Submit the proposal with its supporting reason.	It remains pending until the eligible decision.
4	The reviewer compares the binding and decides it.	The policy publication is attributable.
5	Open Effective residency and support and inspect the result.	The effective facts match the accepted proposal.

Evidence to show before continuing

Show the policy decision and effective binding, including its tenant scope.

Demonstrate an exception when the prepared record supports it

Condition to explain	Supported recovery
Activation reports a policy blocker	Read the specific missing or expired binding and correct that owner record.
Commercial authority changed	Reconcile the plan/support relationship before a new lifecycle check.

Next part of the demonstration

Inspect current module grants and the activation prerequisites.

CHAPTER 7

Demonstration · Grant, expire and revoke module entitlement

Open	Who acts
Tenant Control Plane → Entitlement approvals; Current module grants	Entitlement maker and reviewer

Authorize the tenant to use a selected module. User roles and menu grants remain a separate IAM requirement.

Inputs for this part of the prepared example

Input shown on screen	Enter or select	Explain its significance
Tenant	The exact runtime tenant	Entitlement is scoped to that tenant.
Module entitlement / Module access	The offered module and allowed access choice	A grant for one module does not activate all modules.
Expiry date (start of day)	The permitted end date	The entitlement expires at the beginning of that day; avoid assuming it includes the whole day.
Request reason	Business justification and intended use	Supports independent review and audit.

Perform and explain

Step	Demonstrator action	Point out on the screen
1	Inspect Current module grants for the intended tenant.	Existing authority and expiry are visible.
2	Request the selected module entitlement with an explicit access choice and expiry.	A specific proposal is created.

Step	Demonstrator action	Point out on the screen
3	Complete the eligible independent decision on the entitlement record.	Only the accepted grant becomes current.
4	Read back Current module grants and compare module, access and period.	The displayed authority matches the request.
5	Test access with an otherwise eligible IAM profile.	Both tenant entitlement and user authorization must pass.
6	For withdrawal, request entitlement revocation and review it.	Current use is removed through a recorded action while history remains.

SCREEN 2

Current module grants: entitlement state and request entry; historical local test interface

Retained application capture · illustrative records · earlier UI may differ · select image to enlarge

MEDIFLEX Core > Current module grants

MEDIFLEX Core
Verified package

Find a workspace

CORE JOURNEYS 5

- Party directory
- Onboard person
- Onboard organisation
- Add contacts or address
- Party assurance

RELATED RECORD ADMINISTRATION 17

- Address
- Address assignments
- Address geography
- Classifications
- Contact points
- Contact assignments
- Display names
- Email contacts
- Identifier metadata
- Organisations
- Organisation names
- Organisation relationships

Configuration details

Current module grants

Grant time-limited module access against current commercial evidence. A separate checker approves every grant and revocation. Missing or stale grants deny access.

[Request module entitlement](#)

Active
1
View records →

Revoked
0
View records →

Expired
0
View records →

Switch local identity ↗

All statuses ▾ Refresh

TENANT AND REQUEST	STATE
Browser Tenant 1789915761882 - MCTC Module Access	Active

1 visible records

How it works

Select a request

Open a record to see its details, available actions and activity history.

Evidence to show before continuing

Show the exact module grant and an authorized user journey; explain why a tenant grant is not a user role.

Demonstrate an exception when the prepared record supports it

Condition to explain	Supported recovery
A granted module still cannot open	Check API activation, selected user profile and IAM screen/control grants separately.
The grant appears expired early	Check the start-of-day expiry semantics and actual current date.

Next part of the demonstration

Return to Activation and restoration with current entitlement evidence.

CHAPTER 8

Demonstration · Activate or restore a tenant using current readiness

Open	Who acts
Tenant Control Plane → Activation and restoration	Lifecycle maker, reviewer and executor

Execute a reviewed lifecycle operation only after its current environment, truth, policy and entitlement dependencies are verified.

Inputs for this part of the prepared example

Input shown on screen	Enter or select	Explain its significance
Verified Sandbox environment	The eligible registered and verified environment	An unverified environment is not an activation target.
Lifecycle operation	The offered activation or restoration choice	Restoration is distinct from new registration.
Selected record / Selected version	The exact reviewed lifecycle proposal	Protects execution against stale state.
Request / execution reason	Why this lifecycle change is intended	Becomes part of the decision/execution trail.

Perform and explain

Step	Demonstrator action	Point out on the screen
1	Open the lifecycle workspace and inspect its readiness checks.	Each missing owner dependency is visible.

Step	Demonstrator action	Point out on the screen
2	Resolve blockers in Tenant Engine, environment configuration, policy or entitlements.	The checks reflect current authority.
3	Request activation or restoration for the eligible environment.	A lifecycle proposal is saved.
4	The reviewer decides the current version.	The accepted operation becomes eligible for execution.
5	Use Activate or restore tenant and retain the returned receipt.	Execution records the actual result separately from approval.
6	Reopen the tenant/environment and inspect current state.	The final state agrees with the receipt and supported lifecycle operation.

Evidence to show before continuing

Show readiness, proposal decision, execution receipt and effective tenant state.

Demonstrate an exception when the prepared record supports it

Condition to explain	Supported recovery
Readiness changed after approval	Refresh checks and follow the current supported proposal path; do not bypass stale-source rejection.
Execution fails after approval	Inspect the failure receipt and resolve the owning dependency before retrying.

Next part of the demonstration

Continue user/account access in IAM; use governed exit closure for an accepted exit request.

CHAPTER 9

Demonstration · Close a tenant exit with evidence retained

Open	Who acts
Tenant Control Plane → Governed exit closure	Authorized exit maker and reviewer

Complete an accepted exit through explicit readiness and review. A Tenant Engine exit request does not itself prove closure.

Inputs for this part of the prepared example

Input shown on screen	Enter or select	Explain its significance
Exit request / tenant	The accepted request for the intended tenant	Must identify the same isolation boundary.
Closure reason / evidence	The owner-confirmed basis for closure	Review unresolved operational and retention dependencies.
Selected version	The current exit proposal revision	Avoid deciding an earlier state.

Perform and explain

Step	Demonstrator action	Point out on the screen
1	Open the accepted Tenant Engine exit request and follow the closure context.	The request and target tenant are identifiable.
2	Inspect outstanding dependencies before proposing closure.	Any blocker is retained with the responsible owner.
3	Submit Request governed exit closure with its reason and evidence.	The closure proposal is available for review.
4	The eligible reviewer inspects the exact revision and completes Review and close tenant.	The closure decision is attributable.
5	Read back tenant state and retained history.	Closure is recorded without erasing earlier tenant, deployment or access evidence.

Evidence to show before continuing

Show the accepted exit request, closure authority and preserved history.

Demonstrate an exception when the prepared record supports it

Condition to explain	Supported recovery
Retention or an operational obligation is unresolved	Keep the exit blocked and resolve it with its owner.
The request is withdrawn or superseded	Reload the current lifecycle record before any decision.

Next part of the demonstration

Hand retained records and obligations to support/audit using authorized access.

Cross-module handoffs and the record references to retain

Next module	What to carry across	Open the related demonstration
Tenant Engine	Consume current identity/configuration/commercial/truth evidence.	Tenant Engine
IAM	Tenant module grants and user screen/action grants must both be satisfied.	IAM
Custodia	Retain required exit and preservation evidence.	Custodia

CHAPTER 11

Problem → responsible action → safe continuation

Procedure	Observed problem	Recovery
Request, review and register an environment	The environment is already registered	Open the existing record and continue its deployment rather than submitting another request.
Request, review and register an environment	An unsupported type is requested	Use the offered supported path or retain the blocker for the environment owner.
Plan deployment and inspect provision/recovery	The browser times out	Inspect the persisted attempt and environment status before starting again.
Plan deployment and inspect provision/recovery	Deployment remains failed	Resolve the returned owner dependency; approval alone cannot turn a failed provision into a verified environment.
Promote and restore environment configuration	The desired version is not listed	Check source selection and whether that snapshot was actually approved/published.
Promote and restore environment configuration	A consumer shows old settings	Inspect target publication and effective-state readback before modifying the source again.
Bind residency and support policy	Activation reports a policy blocker	Read the specific missing or expired binding and correct that owner record.
Bind residency and support policy	Commercial authority changed	Reconcile the plan/support relationship before a new lifecycle check.
Grant, expire and revoke module entitlement	A granted module still cannot open	Check API activation, selected user profile and IAM screen/control grants separately.
Grant, expire and revoke module entitlement	The grant appears expired early	Check the start-of-day expiry semantics and actual current date.

Procedure	Observed problem	Recovery
Activate or restore a tenant using current readiness	Readiness changed after approval	Refresh checks and follow the current supported proposal path; do not bypass stale-source rejection.
Activate or restore a tenant using current readiness	Execution fails after approval	Inspect the failure receipt and resolve the owning dependency before retrying.
Close a tenant exit with evidence retained	Retention or an operational obligation is unresolved	Keep the exit blocked and resolve it with its owner.
Close a tenant exit with evidence retained	The request is withdrawn or superseded	Reload the current lifecycle record before any decision.

CHAPTER 12

Close the demonstration and hand over the operating guide

Return to the final owning record and show its actual result. Retain the exact references for creation, decision, publication, execution and output that this module produced. Explain any unresolved dependency as a specific blocker; do not convert a source-level example into a claim of a completed hosted journey.

Procedure	Evidence the audience should have seen
Request, review and register an environment	Show the request, approval and registered environment reference.
Plan deployment and inspect provision/recovery	Show approved plan, exact target, execution result and any recovery lineage.
Promote and restore environment configuration	Show source snapshot, target adoption and restoration evidence.
Bind residency and support policy	Show the policy decision and effective binding, including its tenant scope.
Grant, expire and revoke module entitlement	Show the exact module grant and an authorized user journey; explain why a tenant grant is not a user role.
Activate or restore a tenant using current readiness	Show readiness, proposal decision, execution receipt and effective tenant state.
Close a tenant exit with evidence retained	Show the accepted exit request, closure authority and preserved history.

Keep the training data and audit trail until the agreed review is complete. Use only supported inactivation/retirement actions when authorized; do not erase evidence to reset the demonstration. Hand over the separate user manual for daily operation and record actual results in the UAT pack.